



[www.lwdp.org.uk](http://www.lwdp.org.uk)

## April 2010 Issue

### Welcome to LWDP's e news

Welcome to the April edition of our monthly news. In here you will find news from LWDP and information you may find useful from across the sector.

### **EVENTS**

#### **Personalisation Event**

Social Care is undergoing continuous change and some may say radical change. Government Policy set out in "Putting People First" made it clear that services must be provided in a personalised way giving individuals more choice.

April 2011 sees a significant change with all new entrants to Social Care being offered control of their own budget. Whilst this has been happening on a small scale for a number of years, managing this stepped change for the future presents a whole new set of opportunities.

There are three key groups affected by this forthcoming change –

- Social Care Recipients/Personal Budget Holders
- Workforce/Personal Assistants
- Employers/Service providers

We are putting together a series of events, communications and workshops in an effort to assist all three key groups to achieve positive outcomes.

More information will be made available as our plans are confirmed, however we are looking to hold an event in June and would like to gauge interest from Employers as to whether they would like to attend. Further details on this will be communicated shortly.

## Apprenticeships

Following feedback from our Information day held on the 4<sup>th</sup> March, we will be holding an Apprenticeship Information session on the 8<sup>th</sup> June. This is an opportunity for Employers to find out about the advantages of employing an apprentice in their organisation. Follow up support sessions will be available for those who may wish to complete an application. An invitation letter will be sent out shortly to all Employers with a booking form to secure your place.

## NEWS HEADLINES

### LWDP Call Steering

The LWDP phone system has been enhanced to allow the correct type of calls to be channelled through to the relevant person. When you dial our telephone number you will now hear the following message:

“Thank you for calling Lancashire Workforce Development Partnership. To help you get through to the right person please choose one of the following five options:

- For Funding enquiries press **1**
- For Networker Visits or LancashirePlan enquiries press **2**
- For IT Training or Finance enquiries press **3**
- For HR Training support press **4**
- For general enquiries press **0**”

### LancashirePlan – Quality of Data

It is important that the quality of data you enter into LancashirePlan is accurate. There have been some instances where incorrect dates of birth have been entered by Employers resulting in funding complications and a subsequent breach in the LancashirePlan terms and conditions.

Please remember it is **your responsibility** to maintain **your organisation** details on LancashirePlan. If you need help with this, please contact your LWDP Networker on 01772 761855 (Option 2).

### LancashirePlan Course Evaluations

Less than 2% of LWDP funded courses have been evaluated in LancashirePlan after the successful pilot last year. We require all Employers to evaluate the training their organisation has completed with LWDP funding. It is very simple to complete. In LancashirePlan, go into the ‘My Company’ menu, ‘Training Provider Evaluations’

sub-menu. If you need any assistance, please telephone 01772 761855 (Option 2) and we will take you through the process.

<http://www.lwdp.org.uk/LWDPNews.aspx>

## **Information Technology (IT)**

Following the success of our Computer project, a schedule for 2010/2011 IT training courses will be published shortly. Our first course will be held at Marian House on the 6<sup>th</sup> May 2010. Please check the website regularly for further course information, email [stephaniewrigley@lwdp.org.uk](mailto:stephaniewrigley@lwdp.org.uk) or telephone 01772 761855 (Option 3) for more information.

<http://www.lwdp.org.uk/LWDPNews.aspx>

## **E Learning**

Further to our previous communication when we announced the launch of the Dignity in Care E Learning Pilot, we are pleased to announce the opportunity for free access to this course will continue into this financial year.

As an independent Social Care Provider in Lancashire, you and your staff will be able to access the E Learning package until **May 31<sup>st</sup> 2010, free of charge.**

<http://www.lwdp.org.uk/LWDPNews.aspx>

## **Care Seeker**

Further to discussion at the March Board Meeting and largely due to the Care Seeker service not being utilised on the LWDP website, the decision has been taken to close the service. If you have any questions on this please call 01772 761855 (Option 0).

<http://www.lwdp.org.uk/LWDPNews.aspx>

## **Dementia Strategy**

The dementia strategy calls for appropriate training to be delivered to all staff working with or, in contact with people living with dementia.

A letter was sent to all Employers at the beginning of March asking them to provide information about staff numbers. This information will help us assess the type of training required. If you have misplaced your copy or would like another questionnaire to complete please contact [rebeccabradley@lwdp.org.uk](mailto:rebeccabradley@lwdp.org.uk) or call 01772 761855 (Option 2).

## **Recruitment and Retention Steering Group**

The first Recruitment and Retention Steering Group meeting is taking place at Marian House on 18<sup>th</sup> May 2010. If you would like to attend this and are interested in joining the group please contact [natashafurnell@lwdp.org.uk](mailto:natashafurnell@lwdp.org.uk) or telephone 01772 761855 (Option 0).

## **SECTOR NEWS**

### **Criminal Records Bureau – Briefing Note for Employers**

Jobcentre Plus have put together a useful briefing note for employers explaining the CRB process to try and avoid delays. Jobcentre Plus are running the Care First Careers initiative, aiming to get young unemployed people into careers in care and CRB checks were causing delays. This briefing will hopefully help to ease these problems.

[http://northwest.skillsforcare.org.uk/news/news\\_archive/CRB\\_briefing\\_note\\_for\\_employers.aspx](http://northwest.skillsforcare.org.uk/news/news_archive/CRB_briefing_note_for_employers.aspx)

### **Voluntary Sector North West – Health Bulletin**

The VSNW produce a bulletin to communicate key health and social care work.

<http://www.vsnw.org.uk/publications/healthbulletin>

### **Skills for Care E News**

Skills for Care publish a monthly e news covering news from SfC and relevant sector information you may find useful.

[http://northwest.skillsforcare.org.uk/news/newsletters/Newsletter\\_1\\_April\\_2010.aspx](http://northwest.skillsforcare.org.uk/news/newsletters/Newsletter_1_April_2010.aspx)

## **TELL US WHAT YOU THINK**

We hope that you have found this issue of E news useful and informative. Any suggestions and comments on what you would like to see in future issues would be welcomed so please contact us with your thoughts. Please email [info@lwdp.org.uk](mailto:info@lwdp.org.uk) with any comments.

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