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May 2010 Issue

Welcome to LWDP's e news

Welcome to the May edition of our monthly news. In here you will find news from LWDP and information you may find useful from across the sector.

EVENTS

Personalisation Event

Further to the feedback we received from Employers last month, we are pleased to announce that our first Personalisation event will be held on 30th June 2010 at St Joseph's Parish Centre in Chorley.

The day will focus on “**Implementing Personalisation – The Legal Framework**” and will be delivered by Belinda Schwehr, a law practitioner specialising in health and care law. Although the event will be open to all Social Care Employers in Lancashire, the content will be more pertinent to Domiciliary Providers, unless as a Residential Provider you are looking to diversify into Respite and Day care services.

The day will be at a cost of £50 per attendee and will include lunch and refreshments.

Further details on the event, including booking details will be available shortly.

Employer Big Screen Event – Learning Disability Week

Shaw Trust is a national charity which supports disabled and disadvantaged people to prepare for work, find jobs and live more independently. They are holding an event on the 22nd June 2010 at Odeon Cinema, Portway, Preston which will provide you with information on a range of services available to support you in the recruitment of People with Learning Disabilities.

<http://www.lwdp.org.uk/LWDPNews.aspx>

Apprenticeships

An Apprenticeship Information Session is being held at Marian House on the 8th June 2010. This is an opportunity for Employers to find out about the advantages of employing an apprentice in their organisation. There are places still available - please return completed booking forms by 17th May 2010 to Claire Wardle. See the link below for booking details.

<http://www.lwdp.org.uk/LWDPNews.aspx>

End of Life Event

The Cumbria and Lancashire End of Life Network in collaboration with LWDP are holding a free study day on End of Life Care for People with Learning Disabilities on 23rd June at Innovation Centre, Blackburn. For more information or to book, see the link below.

<http://www.lwdp.org.uk/LWDPNews.aspx>

Stakeholder Event

The first Stakeholder Event of 2010 will be held on 13th October 2010. Please put this date in your diary. Further details will be communicated in the coming months.

Celebration Event

The annual Celebration Event takes place on 9th November 2010 where we will again be recognising the training achievements of the independent Social Care workforce in Lancashire. The nomination process for awards will commence soon so watch this space for more details.

NEWS HEADLINES

Customer Satisfaction Survey

The LWDP Customer Satisfaction Survey will be available for completion on-line between 1st – 30th June 2010.

This year we have two versions –

- (i) Independent Social Care Employer
- (ii) Training Provider

At the LWDP we are keen to understand the impact of our services. We will only be able to do so by receiving feedback from you so we would like you to take a few minutes to complete our annual questionnaire.

The questionnaire covers the services delivered between April 2009 to March 2010.

This year, all completed questionnaires will be entered into a prize draw for a pair of tickets to our annual Celebration Event in November 2010. Notification of the on-line link will be sent out by 26th June 2010.

Funding for Ancillary Staff

Did you know that funding is also available for your support staff? That includes Reception staff, Catering Staff, Cleaners, Gardeners, Porters and others. You can apply for funding for short courses and relevant NVQ's on LancashirePlan until August 2010. If you can't see the relevant course contact the Training Providers to find out what additional courses they can offer. Once the QCF is introduced we will advise you of the changes.

<http://www.lwdp.org.uk/LWDPNews.aspx>

National Minimum Dataset Social Care (NMDS-SC) - Employer Support from June 2010

We are employing a data input clerk for the next 12 months to support employers with their NMDS-SC data input. The LWDP Board have agreed the following eligibility:

- Organisations must be CQC registered
- The support is offered free to organisations employing 50 people or less
- Once this group is exhausted we will be able to assist larger organisations
- Organisations with more than 50 employees will be charged £50 to £75 for this service depending on organisation size
- Organisations will be required to sign an agreement indicating that when LWDP have done the initial work on their behalf, they must maintain the data for a minimum of 2 years. Failure to do this will result in a one off service charge of £150 being levied towards the initial cost. This will be measured annually and based on at least 90% organisation data having been input to the NMDS-SC database
- Organisations must complete their NMDS-SC via LancashirePlan
- There will only be one visit and so all information must be readily available in a usable format and the appointment as agreed must be kept.

Are you interested in receiving this support?

If you are, then please contact Leeann Smith on 01772 761855 Monday – Wednesday between 9 am – 3pm only to register your interest.

Lancashire County Council Mental Capacity Act Training

LCC are hosting a two part introductory level course designed for social and health care staff with little or no prior knowledge of the Mental Capacity Act 2005; Code of Practice who work with people aged 16 upwards from services whose job requires a practical understanding of its application. Places on the June courses are still available. Completed applications should be sent to:

learninganddevelopment@lancashire.gov.uk. See the below link for booking details.

<http://www.lwdp.org.uk/LWDPNews.aspx>

Peninsula Business Services

Peninsula Service Level Agreements are now available covering Employment Law and Health and Safety. Through the LWDP the Agreement gives employers:

- Unlimited 24hr advice on Employment Law and Health and Safety issues
- Indemnity Provision in the event of an Employment Tribunal
- Access to free training on a range of key employee relations topics
- Access to template contractual documentation and an employee handbook

Call Katie Burgess on 01772 761855 if you would like more information about gaining access to these services.

<http://www.lwdp.org.uk/LWDPNews.aspx>

Investors in People

The IIP project commences on the 19th May. There are 12 organisations going forward who will benefit from free funding and support. They will attend a series of workshops in preparation for assessment and recognition.

Human Resources Training

HR Training is due to commence in June. The new training schedule will be communicated once this is confirmed.

Medication Training

Following the success of the first phase of this training we are pleased to announce that an extension to the contract has been issued to Care-FULLY TRAINED.

All the feedback from phase 1 was very positive and encouraging.

The training will be available in the first place for those who registered their interest when first approached last year.

All details for this will come from our selected providers – Care-FULLY TRAINED.

Recruitment of LWDP Chief Executive Officer

As we did not appoint in the first round of interviewing, a second advert was placed in the press in April. As part of the recruitment process we will be looking for some Employers to form a panel to ask questions of the candidates on 24th May 2010 prior to their formal interview. If you would be interested in being part of this panel please inform Stella Smith by email on stellasmith@lwdp.org.uk before 17th May 2010.

Course Evaluations in LancashirePlan

Currently, less than 2% of funded training is being evaluated in LancashirePlan. We need all Employers to provide us with feedback on the training we have funded.

The LWDP are developing our monitoring systems so that we can more effectively prompt Employers to supply this vital information.

Employers have a responsibility to ensure that the training they provide their staff is 'fit for purpose' in terms of content and also meets their employee's learning needs. Please start to share this feedback with us, using the course evaluation tool in LancashirePlan.

This is manager feedback and therefore can only be completed in LancashirePlan by the person or people with administration access.

In LancashirePlan go to: 'My Company' menu, 'Training Provider Course Evaluation' sub menu, where you can do a search by date range. Once the course titles come up, you can click on any title and it will show you the completed training (including learners) within the date range you have set.

If you need any support with this function, please contact Leeann Smith on 01772 761855.

Information Technology (IT) Training

The new schedule for Information Technology Training is now available and can be viewed on the website. Each training course is a full day (9am-4pm), with lunch and refreshments provided.

To attend one of our new IT training courses please book by logging onto the Lancashire Plan website and searching for the course you wish to attend. For further course information, or help with booking onto a course, please email stephaniewrigley@lwdp.org.uk or telephone 01772 761855. Click the link below to see the schedule.

<http://www.lwdp.org.uk/LWDPNews.aspx>

SECTOR NEWS

Qualifications and Credit Framework Update

Skills for Care have published a short update on the QCF and what is happening. Subscribe to their mailing lists to ensure you are involved in future consultations.

http://northwest.skillsforcare.org.uk/news/news_archive/QCF_update_April_2010.aspx

Learning and Development in Dementia – Take part in the Consultation

The North West Joint Improvement Partnership have commissioned a project to identify what learning and development is currently available to support the health and social care workforce in the region in relation to working with people with dementia and their carers. This will result in a coordinated workforce development action plan.

http://northwest.skillsforcare.org.uk/news/news_archive/Learning_and_development_in_dementia_take_part_in_the_consultation.aspx

Come to Tea Project – Find out more

The Come to Tea Project is part of Age UK's national programme Fit as a Fiddle, funded by the Big Lottery. Fit as a Fiddle champions physical activity, well-being and nutrition for older people.

http://northwest.skillsforcare.org.uk/news/news_archive/Come_to_Tea_project_find_out_more.aspx

TELL US WHAT YOU THINK

We hope that you have found this issue of E news useful and informative. Any suggestions and comments on what you would like to see in future issues would be welcomed so please contact us with your thoughts. Please email info@lwdp.org.uk with any comments.

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