

Lancashire Workforce Development Partnership

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One of the comments we have received is that "there is nothing in the LWDP for Care Workers directly" and in an effort to right this we are starting a new communication page aimed just at Care Workers. After much discussion we decided that the best way to do this would be to allocate the back page of every newsletter to topics of interest to Care Workers in Lancashire and ask that you make this available to them through your notice boards - thanks in advance.

CARE AMBASSADORS

On page one there is an article about the Launch of the Greater Lancashire (Lancashire, Blackpool and Blackburn with Darwen) Care Ambassador Scheme.

Care Ambassadors are people who enjoy working, at various levels, in

Social Care and who are willing to talk to others about the reasons why they like it.

After training, Care Ambassadors will visit schools, colleges and other venues to pass on information about why a career in Social Care should be considered. The initial scheme is

now underway but we are going to expand the scheme in Lancashire and it's not too late to be involved. If you are interested and would like more information please contact Sam Frankland at the LWDP.

SPOTLIGHT ON CAROL WINDER

Carol Winder was the first recipient of the "Achiever of the Year" award presented at the Celebration Event held at Farrington Lodge on 21st May 2008.

We had already decided to run a feature for and about CareWorkers and are grateful to Carol for being our first contributor. If you would like to be featured in future newsletters please contact Dymph Knowles at LWDP either by email: dymphknowles@lwdp.org.uk or by telephone 01772 761855.

Name: Carol Winder **Place of work:** Biju, Whitecroft, Lancaster **Job title:** Support Worker for PDSI
What training have you done?

Peg feeding, manual handling, advanced manual handling, medicine awareness, NVQ 3 social care, disability awareness etc.

What job did you do before this?

The same as this but with a different agency for ten years or more.

What gives you job satisfaction?

Knowing that I am supporting people who live in their own homes, with dignity and that I make a difference in their everyday living.

What was your best day at work?

When I was nominated for this award.

How do you relax?

Taking my dog for a walk and winding down, eg watching the tv.



New joint initiative is announced between Lancashire County Council and LWDP to provide computers, with training on their use to care providers to assist them with the delivery of e-learning packages.

Further details available after 1st July - please keep your eye on the website www.lwdp.org.uk

PQ/CPD FUNDING

Please remember there are funds available to support staff who have an initial social work or related health professional qualification or Registered Manager Award to undertake post qualification training or in any way show Continuing Professional Development (CPD).

All applications for this should be completed on the form which can be downloaded from the website www.lwdp.org.uk and must be signed by the individuals line manager.

LWDP is a partnership between:

Lancashire Care Association, Lancashire County Council, Lancashire Independent Network of Children's Services, Voluntary Organisations In health and Social care Education, Lancashire Learning Disability Consortium, Learning Skills Council, Business Link, Skills for Care and United Kingdom Home Care Association.

LWDP is a company limited by guarantee - company number: 6166930

TRAINING

Are you undertaking training? Do you know about the Social Care Information and Learning Services (Scils) available to you through LWDP?

Introduction

Scils offers high quality training materials and information providing underpinning knowledge for the Health and Social Care National Occupational Standards (Adult Care, Child Care and Early Years).

Additionally there is a Newsdesk service - twice weekly key issues relating to changes and developments in Social Care are emailed out to users of the service.

The Scils service could offer you support and assistance with your training. Access is through the Lancashire Workforce Development Partnership website in the first instance - www.lwdp.org.uk



www.lwdp.org.uk

NEW FUNDING NEWS

There are changes to the amount of funding available for some courses:

Short courses (full day)	£50
NVQ's and other unit based courses	£100 per unit (£75 per unit for college provision where the college is in receipt of LSC funding)
Induction (CIS)	£150
LDQ Learning Disability Qualification	£200
Up to 3 short courses of up to £50 each	£150
AI - Assessor	£500*

*Limited funding allocated on a first come first served basis

Also, there has been interest over the years in funding for **Management qualifications.**

We are pleased to announce that there is now money available to support Management NVQs. If you

wish to undertake these qualifications please apply online through LancashirePlan in the normal manner.

Care Ambassador Scheme Launch

As I mentioned in the last newsletter, Lancashire was joining forces with Blackpool and Blackburn with Darwen to harness funding and support through Skills for Care, provided to recruit and train a number of Care workers to enable them to go out to schools, colleges, recruitment fairs and other events to help change perceptions about careers in Social CareWork.

The Care Ambassadors Scheme was launched on 3rd June in Blackpool following training which took place in April. The Lancashire Care Ambassadors will be starting their visits to schools throughout Lancashire in June.

Opportunities are still available if you would like to get involved with the Lancashire scheme, for more details please contact Sam Frankland at LWDP.



Left: Representatives from Blackpool Lancashire and Blackburn with Darwen signing the commitment to support the Care Ambassador scheme. Right: Emma Wilson one of Lancashire's new Care Ambassadors collecting her certificate. The photographs for this are reproduced with permission from Peter Owen

FUNDING

All funding agreed in 2008/09 will need to be used within that year, the final date for receiving submissions will be 31st March 2009.

Last year (2007/08) we agreed to an extension until the end of May, as it was felt we hadn't given enough notice about completion dates, but this will not be happening this year.

Anyone who does not complete their course before March 31st will need to re-apply for funding after 1st April 2009 subject to availability.

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UPDATE ON HR TRAINING

The new funding year has taken off with many more course bookings and enquiries than at this time last year.

The success of last year's Institute of Leadership and Management courses stimulated continued interest, particularly following the revision of their two management programmes last year and the new suite of modules for both the Award in First Line management and the Award in Management, both of which are featured on the current HR Training Schedule.

Whilst the structure of the awards has changed to allow more progression, the content is very similar. The two

new awards are registered at levels 3 and 5 respectively on the Qualifications Framework and LWDP are currently offering the added bonus of 50% funding towards registration and certification. More information on the individual modules is available upon request.

We are continuing to offer a suite of programmes covering HR techniques including interviewing, appraisal, supervision, feedback, assertion and influencing skills. Look out for the programmes which fit under this banner and make the most of the opportunities available to you, all of which are established and running successfully.

Recently, two new courses have been commissioned. These deal with the effective recruitment and employment of migrant workers and a further title to add to the Health and Safety programme for care sector managers, very successfully run by the training

arm of Peninsula. The new course covers risk assessment for care sector managers.

Please don't forget to let me have your suggestions for new course titles, so that I can arrange for these to appear on future schedules. We look forward to welcoming your delegates on existing programmes which we trust will be motivating and beneficial to them and to your organisation.

Exciting Computer news:

All domiciliary care providers, initially and then residential care providers too will have the opportunity to have a computer, provided in a joint project between Lancashire County Council and LWDP, for the use of all the staff in the organisation to help with training.

More details of this project available soon keep your eye on our website www.lwdp.org.uk



Highlights from CUSTOMER SATISFACTION Questionnaire

- 14.5% of Organisations returned their questionnaire.
- 98% of these organisations had used LWDP services.
- Over 90% of people responding answered excellent or Good to questions where such responses were applicable.
- 90% of respondees had visited the LWDP website.
- There were low responses to the numbers of people who had accessed the funding to support Continuing Professional development with only 18% responding to say they had accessed the fund.
- Another disappointing result was the number of organisations with a Peninsula Licence - 13%.

Some comments from the survey:

"An excellent service. Not sure how we will cope without you if funding criteria changes for NVQ's as highlighted at a recent networking meeting."

"Always very helpful to those of us who are not very computer literate?"

"The efficiency of the system has allowed us greater freedom in choosing training providers and so receive a higher standard of training rather than having to go where there is funding. It allows me as training manager to monitor NVQ candidate's progress."

"The system was initially difficult to navigate but staff were helpful."

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Photographs Top (from the left):
Mike Webster, Head of Contracts, Lancashire County Council
Alliance Care & Education winners of the Special Commendation Award for Training Excellence.
Stocks Hall Care Homes Ltd, winners of the Special Commendation Award for Training Excellence.
The Yachtsman Residential Care home, winners of the Gold Award for Training Excellence.



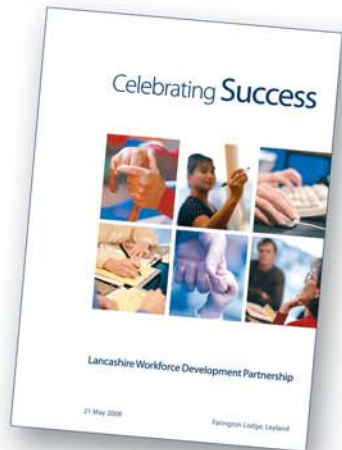
Above Photographs (from the left): Sam Frankland was unable to attend the Celebration Event but was much involved in the preparations beforehand - thank you Sam!; Jack Moorehead on behalf of LWDP receiving the Plaque from Richard recognising the LWDP IIP award; Celebration Event at Farington Lodge; Winner of the 'Achiever of the year award' - Carol Winder; These photographs are reproduced with permission of Geoff Parker from Images by Parker.

Celebrating Success

Our first celebration evening was held at Farington Lodge on 21st May 2008. Richard Jones, Director of Adult and Community Services at Lancashire County Council (LCC) presented the awards to the recipients and spoke about the Partnership between LCC and the LWDP which had enabled 1324 individuals to complete an NVQ award and care staff to complete 8331 short courses in the past year.

These figures and others about the achievements of the Partnership are available in the booklet which was originally produced for the evening but which we thought maybe of interest to everyone. If you would like a copy of Celebrating Success it is available for download from the LWDP website or by contacting Lisa Penton on 01772 761855 who will be pleased to send a copy to you.

The evening was a huge success and we plan to have more categories for awards next year so look out for the information in the New Year.



NEW CHAIR FOR LWDP

After over five years involvement and a year as Chairman Paul Simic, Chief Executive of Lancashire Care Association, has resigned from Lancashire Workforce Development Partnership.

Everyone concerned would like to thank Paul for all his input into the Partnership over the years.

The Board have agreed to advertise for and engage an independent chair for the Partnership.

National Minimum Data Set (NMDS)



In the last Newsletter we said that Gavin Blackwell was available to assist with completing your NMDS returns. We are pleased to say that Gavin will continue to be available until September.

LWDP have received very positive feedback on the help Gavin has given with the NMDS returns. To access TSI funding for training you MUST have completed your NMDS registration.

The contract which we have with SfC is now entering the second stage and we are looking at those organisations who have completed their organisational returns to start to input employee information. Again LancashirePlan will make this

process easier and we have the skills of both Gavin and our networkers to help.

To make an appointment please contact in the first instance Jack Moorehead who will arrange a suitable appointment for you.

Email: jackmoorehead@lwdp.org.uk
Telephone: 01772 761855.

