

Lancashire Forum of UKHCA Members

NOTES FROM THE ANNUAL GENERAL MEETING HELD AT CLAIMER LTD, ENTERPRISE HOUSE. TUESDAY 13 JANUARY 2009

Notes Of Last Meeting

Everybody agreed that they had received the notes from the last meeting and that they were accurate.

Matters Arising

Dignity In Care – Julie Evans stressed that some Preferred Providers had still not signed up to the Dignity In Care Charter. She advised us that it would appear that some people were confusing the NHS Dignity site where people can sign up to being a Dignity Champion confused with the Local Authorities Dignity In Care Charter,. Members were advised to check that they had signed up to the appropriate one (s).

Secretary's Report

Carol informed the meeting that the costs incurred by Priory Homecare in administration for the UKHCA Lancashire Forum amounted to £67.65. It was agreed to pay the invoice submitted and this left £428.15 in the kitty. Carol also explained that as we had agreed to no longer charge a joining fee, the kitty would now become depleted rather than grow.

A discussion was held as to how best use the kitty. It was agreed that it should be used to raise the profile of the UKHCA Lancashire Forum, as well as the UKHCA national.

The group agreed that the UKHCA could look at holding an event day or have a trade stand at various events held by LCC and LCA etc. It was felt that as our forum has a Skills For Care representative, two SCP representatives, and a representative on the LWDP board, offering all Preferred Providers, channels of communication were needed to continue to grow our forum.

Feedback from Skills For Care

In Jan's absence she asked Carol to let the group know that the next Skills for Care meeting would fall just before our next meeting.

Feedback from SCP

Unfortunately we have no feedback from the meeting on 27/11/08.

Julie went on to say that the next SCP meeting was on 20/1/09 and that she wanted feedback on how providers were feeling about continuing with LCC exercise of Fair Price for Care and also to encourage Preferred Providers to communicate any issues to either Julie, Ian, or Carol's email addresses prior to the SCP meetings on 23/2/09, 1/4/09, 13/5/09 and 30/7/09.

Surgery Time

It was raised that since autumn of last year, nobody has heard of any developments on the LCC tender for the new Preferred Provider list. The SCP representatives said that at the next meeting they would ask for the framework and timescale for the tender.

There was concern about how LCC was moving outcome based commissioning, personal/individual budgets. Again, our representatives agreed to take this to the next meeting to get the local authorities stance on this matter.

Julie Evans raised an issue whereby her company had experienced a problem when service users under the Mental Health team had reached the age of 65 and were being transferred to the Elderly team. They were not being informed of this which imposed a risk to care workers and care managers. It was discussed that quite often service user information over the web was

not sufficient and possibly did not contain key facts to formulate the care plan or a risk assessment. Julie was going to put this on the Skills For Care agenda.

Meeting closed – next meeting Tuesday 10 March 2009.