

# STAKEHOLDER EVENT

We held our first Stakeholder Event on 5th November 2008 at Preston North End Football Club.

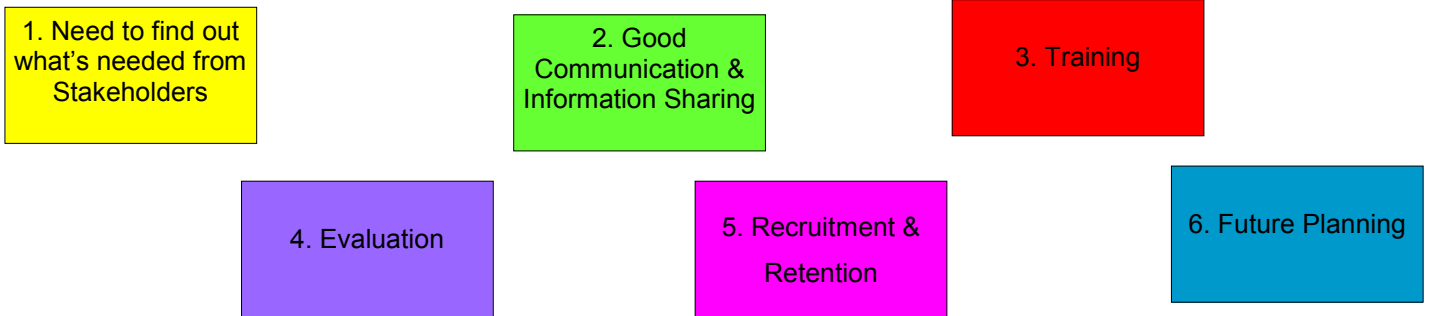
The event was arranged at short notice but was well supported and enjoyed by all who attended, so much so that it was decided on the day to make it an annual event.

The event was attended by 85 people who represented Employers, Employees, Service Users, Carers, Personalised Budget holders, Local Authority, Skills for Care and Training Providers.

The purpose of the meeting was to gather opinions and information and to learn about outcomes from the money spent to date; and to find out about direction and new opportunities for the forthcoming year.

All the information from the workshops was written up and analysed and will be used to influence the writing of the 09/10 Business Plan. (see appendices 1-6 )

*The grouped headings from the information were:*



<p><b>1. <u>Need to find out what's needed from Stakeholders:</u></b></p> <ul style="list-style-type: none"> <li>Develop existing networks</li> <li>Support new networks including Carers, Services Users, those involved in personalisation Agenda</li> </ul>	<p><b>2. <u>Good Communication &amp; Information Sharing:</u></b></p> <ul style="list-style-type: none"> <li>Encourage use of computers</li> <li>Provide computer training</li> <li>Develop/promote 'E' Learning packages</li> <li>Information mapping and sharing</li> </ul>
<p><b>3. <u>Training:</u></b></p> <ul style="list-style-type: none"> <li>For Service Users as Employers</li> <li>For Personal Assistants</li> <li>Policy and other HR Training</li> <li>Training for Volunteers</li> <li>Dementia Training</li> </ul>	<p><b>4. <u>Evaluation:</u></b></p> <ul style="list-style-type: none"> <li>Impact of training for Service Users and Carers</li> <li>From employers perspective → care impact → worker impact</li> <li>From those undertaking courses</li> </ul>
<p><b>5. <u>Recruitment &amp; Retention:</u></b></p> <ul style="list-style-type: none"> <li>Project Officer for Recruitment &amp; Retention specific tasks</li> </ul>	<p><b>6. <u>Future Planning:</u></b></p> <ul style="list-style-type: none"> <li>Income generation for LWDP</li> <li>Stakeholder involvement</li> </ul>

The above findings were taken to the LWDP Board Meeting and approval was given for financial support.

A plan for implementation is to be developed and actioned.